

W-02514A-14-0343



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Arizona Corporation Comm

ORIGINAL

Utilities Complaint Form

Investigator: Al Amezcua

Phone: <<< REDACTED >>> Docket 00 Completion Date: 8/24/2015 2:53 PM

Priority: Please respond within 5 business days

2015 AUG 25 PM 3 20

Opinion Number: 2015 - 124147

Opinion Codes:

Opinion Date: 8/24/2015 2:31 PM

Rate Case Items - Opposed

First Name: Greg

Last Name: Lengsfeld

Account Name: Greg Lengsfeld

Street Address: <<< REDACTED >>>

City: Green Valley

State: AZ

Zip Code: 85614

<<< REDACTED >>>

Company: Quail Creek Water Co., Inc.

Division: Water

Steve Soriano

<<< REDACTED >>>

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Nature Of Opinion:

Docket Number: W-02514A-14-0343

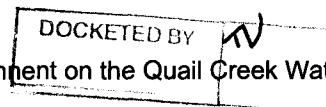
Arizona Corporation Commission
DOCKETED

Docket Position: Against

Quail Creek Water Rate Case W-02514A-14-0343

AUG 25 2015

I appreciated the opportunity to provide ratepayer comment on the Quail Creek Water Rate Case W-02514A-14-0343 before the Honorable Judge JanelL. Rodda.



I have a 1" meter, and I now understand that the higher monthly fee for 1" meters is to reflect the higher direct cost to provide potential increased water flow in the unlikely event that my fire suppression system should be activated. I also understand that it is not feasible to have different rates for individual houses (i.e., it costs more to provide water to a home that is 5,000 feet away from the pump than one that is 100 feet away). However, if we can single out 1" meters for higher costs, maybe it is reasonable that the Stone House development should be responsible for the higher cost that it takes to provide water to just 11 homes. The Stone House development is also a less dense residential area, which would increase the cost of providing water to that customer base. However, I am in favor of treating all residential customers the same by charging all homes the same monthly fee.

I also do not agree with Quail Creek Water or the Arizona Corporation Commission staff that we would all pay about the same if we just used more water. For example, if I use 30,000 gallons of water per month, the difference in the amount paid by me and a neighbor with a 5/8" meter becomes smaller because the 1st tier for 1" meter customers is 17,000 gallons versus 4,000 gallons for the 5/8" meter. Their suggestion that a two tier rate structure is better for me than a three tier rate structure defies logic. They explained that my first tier goes up to 17,000 gallons instead of 4,000 gallons for a 5/8" meter. My first tier rates will be higher than the first tier rates for a residential customer with a 5/8"

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meter. As they should know, Quail Creek is a retirement community. Most homes in Quail Creek only have two adult residents. There is very little difference between the average usage for 1" and 5/8" customers. Not only could I never use 17,000 gallons in a month, it would be very difficult for me to use 4,000 gallons in a month. This seems contradictory to water conservation efforts.

So, if I am going to pay more per month in fixed fees, why am I not allowed to participate in the three tiered conservation rates? I believe that all residential customers should be charged the same three tiered rates.

Notes:

Date:	User:	Submitted By:	Note Type:
8/24/2015	Al Amezcua	Other	Investigation

Comments noted for the record and docketed. CLOSED.

Inquiry No. 124148 filed and sent to the Company.
